



# EPICOR PROPHET 21 EXTENDED PROFILE

# EPICOR

OVERVIEW





# SOFTWARE SPECIFICATION

<b>OVERVIEW</b>	
PRODUCT NAME	Epicor Prophet 21
<b>SOFTWARE FEATURES</b>	
API ACCESS	✓
CADENCE	✓
CONTACT MANAGEMENT	✓
CONTRACT MANAGEMENT	✓
DATABASE MANAGEMENT	✓
FUNNEL REPORTING	✓
INTEGRATIONS	✓
PARTNER TRACKING	✗
PERFORMANCE REPORTING	✓
PIPELINE MANAGEMENT	✓
PRODUCT & PRICE CONTROL	✓
SALES GAMIFICATION	✓
QUOTATION HANDLING	✓
TASK ASSIGNMENT	✓

TERRITORY/QUOTA MANAGEMENT	✓
<b>SUPPLEMENTARY FEATURES</b>	
CPQ	✗
CUSTOMER SERVICE AUTOMATION	✓
MARKETING AUTOMATION	✗
SOCIAL RELATIONSHIP MANAGEMENT	✗
<b>CUSTOMER SIZE</b>	
SMALL (1-50 USERS)	✓
MEDIUM (51-200 USERS)	✓
ENTERPRISE (201+ USERS)	✓
<b>OTHER FEATURES</b>	
MULTIPLE LOCATIONS	✗
MULTIPLE CURRENCY	✓
CUSTOMIZABLE	✗
<b>MOBILE FEATURES</b>	
IOS APP	✗
ANDROID APP	✗
NATIVE WEB APP	✓
<b>HOSTING METHOD</b>	
CLOUD	✓

ON-PREMISE



FURTHER INFORMATION